EnOcean switch

Best practices for efficient setup

Application note

16 November 2023

SN-203 rev. 6.2



LEGAL NOTICE DISCLAIMER

This document and the contents of all materials available from this document (the "Content") are subject to copyright (including patent protection) by SILVAIR, unless otherwise indicated. Copyright is not claimed as to any part of the intellectual property owned by Bluetooth SIG, Inc. Product names and markings noted herein may be trademarks of their respective owners. Accordingly, the Content may not be republished in any way without the prior written consent of SILVAIR. In doing so, you may not remove or alter, or cause to be removed or altered, any copyright, trademark, trade name, service mark, or any other proprietary notice or legend appearing on any of the Content. Modification or use of the Content except as expressly provided herein violates SILVAIR's intellectual property rights. Neither title nor intellectual property rights are transferred to you by access to this document.

The information provided in this document is provided "AS-IS" and SILVAIR specifically disclaims any and all express, implied or statutory warranties, including the implied warranties of fitness for a particular purpose, and of merchantability and against infringement. No person is authorized to make any warranty or representation on behalf of SILVAIR concerning the performance of the described services or information. The user of the document assumes all responsibility and liability for proper and safe handling of the goods and services. Further, the user indemnifies SILVAIR from all claims arising from the handling or use of the goods and services. It is the user's responsibility to take any and all appropriate precautions with regard to electrostatic discharge and any other technical or legal concerns. Users handling electrostatic discharge installation must have appropriate electronics training and observe good standards of engineering practice. Except as expressly indicated in writing, SILVAIR services are not designed for use in medical, life-saving, or life-sustaining applications or for any other application in which the failure of the SILVAIR service could result in personal injury or death. The information contained in this document may not be used contrary to applicable law or any purpose other than specified in the document i.e. for a lighting control solution.

Unless otherwise specified in the writing, to the maximum extent permitted by applicable law. SILVAIR SHALL NOT BE RESPONSIBLE OR LIABLE TO ANYBODY FOR ANY DIRECT or INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF REVENUES, LOSS OF PROFITS OR LOSS OR INACCURACY OF DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR INCURRED IN USING THIS DOCUMENT OR SILVAIR'S SERVICES AND/OR PRODUCTS. SILVAIR'S CUMULATIVE LIABILITY FOR ANY AND ALL DAMAGES IS LIMITED TO THE AMOUNTS PAID TO SILVAIR BY THE USER IN THE LAST 12 (TWELVE) MONTHS FOR THE PARTICULAR PRODUCTS AND/OR SERVICES WITH RESPECT TO WHICH A CLAIM IS MADE. SILVAIR HAS AGREED WITH THE USER THAT THESE LIMITATIONS WILL SURVIVE AND APPLY EVEN IF ANY LIMITED REMEDY SPECIFIED IN THIS AGREEMENT IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.

The parameters provided in this document may vary over time. All operating parameters, including typical parameters, must be validated by each customer's technical experts.

Except as expressly indicated in writing, no license, express or implied, to any intellectual property rights is granted by this document or by any conduct of SILVAIR.

The document and information provided in this document is proprietary to SILVAIR, and unless otherwise indicated in writing, SILVAIR reserves the right to make any changes to the information in this document or to any products and services at any time without notice.

The document as well as the rights and obligations of SILVAIR and of the user of the documentation and/or SILVAIR'S services hereunder shall be governed by Polish regulations. The user of the document and SILVAIR



agree to submit to the exclusive jurisdiction of, and venue in, the courts of Krakow, in any dispute arising out of or relating to this agreement. The application of the "United Nations Convention on Contracts for the International Sale of Goods" is hereby excluded. All required or permitted notices to Silvair under this document will be made in writing, make reference to this document, and be delivered by hand, or dispatched by prepaid air courier or by registered or certified airmail, postage prepaid, addressed as follows:

SILVAIR Sp. z o.o. ul. Jasnogórska 44 31-358 Kraków Poland



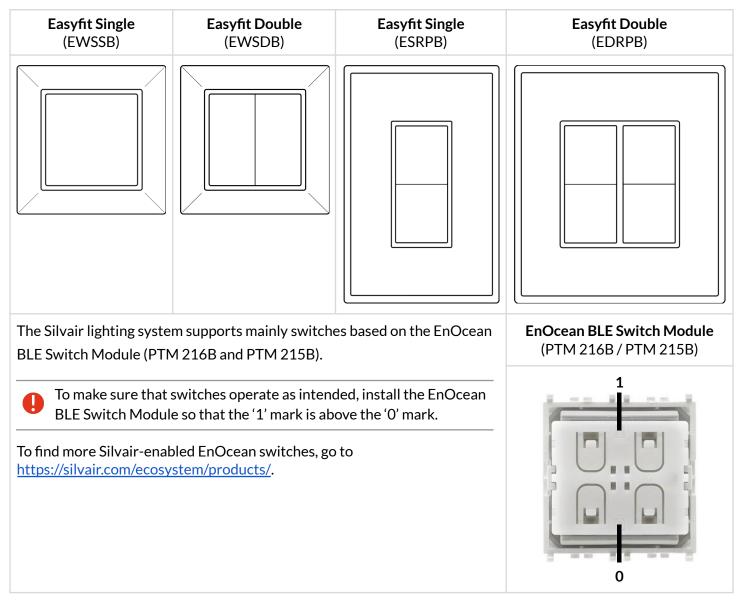
Table of contents

1. Overview	4
1.1 EnOcean switch models	4
1.2 QR code	4
1.3 Operation	5
1.4 Operation with a Multiple scenes / Scheduling scenario	6
1.5 Example behavior of an EnOcean switch in various scenarios	7
2. Assigning an EnOcean switch to a zone	8
2.1 Selecting a device to act as an EnOcean adapter	8
2.2 Setting the device to act as an EnOcean adapter	10
2.3 Using an EnOcean adapter also as a proxy, relay, or time authority	11
2.4 Controlling multiple zones using one EnOcean switch	11
3. Resetting the switch	12
4. Troubleshooting	13
4.1 Luminaires respond even though this EnOcean switch has been moved to a different zone	13
4.2 All luminaires do not respond	13
4.3 Sometimes all luminaires do not respond	13
4.4 Some luminaires do not respond	13
4.5 Sometimes some luminaires do not respond	13
5. Document revisions	14
Contact information	15

1. Overview

A self-powered Bluetooth EnOcean switch is used for manual control in Silvair lighting control systems based on a Bluetooth mesh network. To use manual control, at least one device with Silvair firmware in the network must act as an EnOcean adapter for the switch. The device is configured as an adapter in the Silvair mobile app.

1.1 EnOcean switch models



1.2 QR code

Each Silvair-enabled EnOcean switch has a QR code that is used to assign the switch to a device in the Bluetooth mesh network. After the device is assigned to the switch using the Silvair mobile app, it acts as an EnOcean adapter. The adapter receives data packets from the switch, changes them into mesh messages, and sends the messages further, which allows the switch to communicate with the network.

For more information about communication between the EnOcean switch and the EnOcean adapter, see Selecting a device to act as an EnOcean adapter.

Example of a working QR code

Example of a non-working Data Matrix code.

Contact https://www.enocean.com/en/about-us/contact/ for workarounds.



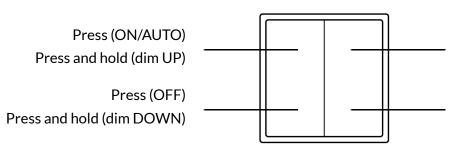




Before buying the switch consult your supplier to make sure that the given model has a correct QR code.

1.3 Operation

The left button is used for manual control (ON/AUTO / OFF) and dimming (dim UP/DOWN). The right button (if available) is used to recall scenes (scene A, scene B; if configured in the mobile app for iOS/iPadOS) and control color temperature (cooler/warmer).

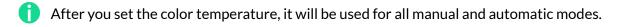


Press (Scene A in the mobile app for iOS/iPadOS)

Press and hold (cooler¹)

Press (Scene B in the mobile app for iOS/iPadOS)

Press and hold (warmer¹)



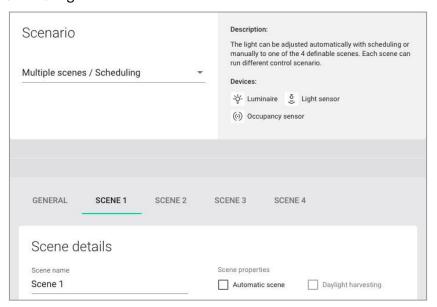


¹ Only for zones with compatible tunable white fixtures and Silvair firmware version 2.15 or later. Otherwise, the press and hold action of the right button will not work.

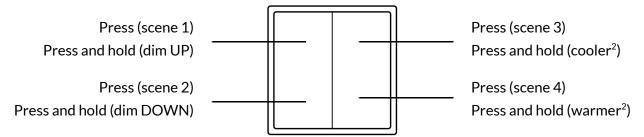


1.4 Operation with a Multiple scenes / Scheduling scenario

An EnOcean switch operates differently when used with a *Multiple scenes / Scheduling* scenario that is set in the Silvair web app. The scenario allows you to define up to four scenes to recall. Each scene can specify a different automatic behavior, for example with different light levels to maintain. The scenes can be recalled manually with the EnOcean switch or scheduling.



In the *Multiple scenes / Scheduling* scenario, the *press* action is used to recall scenes (scene 1 and scene 2, and if the right button is available: scene 3, scene 4). The *press and hold* action of the left button is used for dimming (dim UP/DOWN). The *press and hold* action of the right button (if available) is used to control color temperature (cooler/warmer).



 $^{^2}$ Only for zones with compatible tunable white fixtures and Silvair firmware version 2.15 or later. Otherwise, the press and hold action of the right button will not work.



1.5 Example behavior of an EnOcean switch in various scenarios

Scenario	EnOcean switch behavior		
Manual control All luminaires are switched on and off manually with a wall switch	 No automatic control. The light is adjusted only with the switch buttons. Manual ON/AUTO – sets the light to the <i>Default light level</i> specified in the profile settings. Manual OFF – sets the light level to 0%. After changing the light behavior (OFF, dim UP, dim DOWN, Scene A, or Scene B), the previous settings can be restored only manually. <i>Manual override timeout</i> is not available. 		
Occupancy and Vacancy scenarios Occupancy: All luminaires are switched on when motion is detected and switched off when no motion is detected for a given time. Vacancy: All luminaires are switched on manually with a wall switch and switched off automatically when no motion is detected for a given time.	 Pressing ON/AUTO sets the light to the Occupied mode level, which is maintained for a defined Timeout. Manual override timeout is available. Triggered after changing the light behavior (OFF, dim UP, dim DOWN, Scene A, or Scene B). Timer is reset after detecting occupancy in the room. Example: Manual override timeout is set to 10 minutes. User presses OFF and leaves the room. Case 1: Occupancy in the room is not detected for 10 minutes. The light goes back to the default settings. Case 2: Occupancy in the room is detected after 3 minutes. The timer is reset and starts counting down again from 10 minutes. 		
Multiple scenes / Scheduling The light can be adjusted automatically with scheduling or manually to one of the four definable scenes. Each scene can run a different control scenario.	 Four scenes recalled by pressing the switch buttons. Dimming available by pressing and holding the left switch button. Manual override timeout is not available. 		

Manual override timeout defines a time of vacancy after which the light goes back to its default settings. For example, if any scene is recalled using the switch and the defined time of vacancy passes, the light goes back to its default settings.

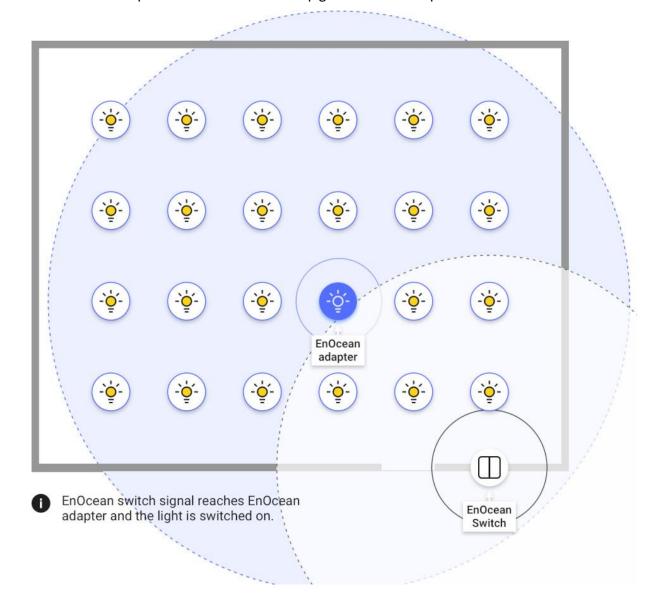
For more information about scenarios, see **SN-200 Silvair Commissioning user manual**.



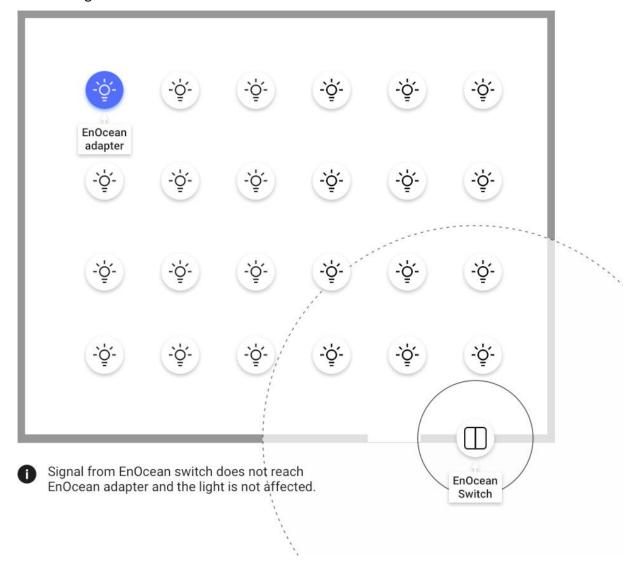
2. Assigning an EnOcean switch to a zone

2.1 Selecting a device to act as an EnOcean adapter

Select a device that is close enough to the switch. In such a case, the device that acts as an adapter can receive data packets, change them into mesh messages, and send the messages to the devices in the network. A short distance between the adapter and the switch will help guarantee better performance of the switch.



If the adapter is too far away from the switch, it cannot receive data packets, change them into mesh messages, and send the messages to the devices in the network.



2.2 Setting the device to act as an EnOcean adapter

Silvair mobile app

- 1. Open the Silvair mobile app and go to your project, area, and zone.
- 2. On the **Devices** tab, tap the device you have selected (iOS/iPadOS) or tap : to open the context menu (Android).
 - To find the particular device, tap '\$\tilde{\phi}\$' next to the device name to make sure that the device flashes.
- 3. Tap the **EnOcean** toggle switch to move it to the right (iOS/iPadOS) or select **Enable EnOcean** (Android).
- 4. If the app asks for permission to access the camera, tap **OK**.
- 5. Point the camera at the QR code on the back of the EnOcean switch or on its packaging. The app will read the code and configure the switch.
- 6. Use the buttons of the EnOcean switch to make sure that the devices in the mesh network respond as intended.
 - If the EnOcean switch is too far from the device selected as the EnOcean adapter, the luminaires in the zone will not respond.

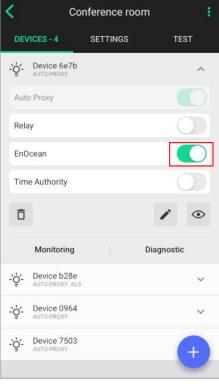
We recommend setting two devices as an EnOcean

adapter in the zone. Thus, if one device fails, the EnOcean switch will still communicate with the mesh network using the second device. But the more adapters you set, the more network traffic comes from the switch, which decreases

If you move the EnOcean switch to a different zone, disable all EnOcean adapter functions in the previous zone.

the quality of the mesh network.

Mobile app for iOS/iPadOS: SIM ❤ 09:22 Conference room



Mobile app for Android:





2.3 Using an EnOcean adapter also as a proxy, relay, or time authority

Auto Proxy If your network supports an auto proxy function, you can use a device as an EnOcean adapter and as an auto proxy at a time. Relay You can also combine EnOcean adapter, auto proxy, and time EnOcean authority functions. Time Authority Relay Do not use a device as an EnOcean adapter and as a relay or EnOcean static proxy at a time. If you combine these functions, there will be issues with the reception of packets from the EnOcean switch. Static Proxy Thus, the devices in the mesh network may not respond as Relay intended when the switch is pressed. En0cean

2.4 Controlling multiple zones using one EnOcean switch

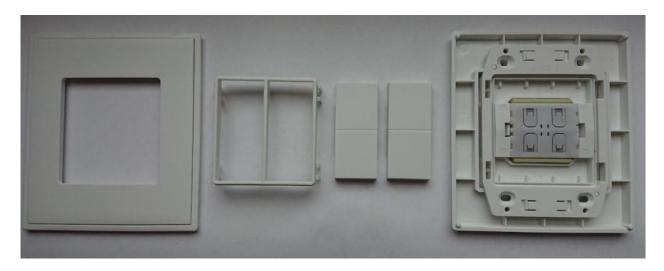
If you want to control multiple zones using one switch, we highly recommend using the zone linking feature available in the Silvair web app.

You can also assign a switch to more than one zone but it makes sense only when all the zones are close to the switch. If a zone is far away from the switch or on a different floor, signals from the switch will not reach the adapter in this zone.

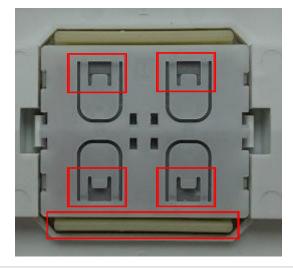
3. Resetting the switch

If an EnOcean switch has been reconfigured to use other protocols, it may not work correctly with the Silvair firmware and must be reset to factory settings. To reset the switch to its factory settings, continue as follows.

1. Disassemble the cover and the buttons.



- 2. At the same time press and hold four button contacts and the yellow tab. Make sure that you hear a click when you press the tab.
- 3. Wait at least 10 seconds and release the contacts and the tab.
- 4. Assign the switch to a zone by <u>setting a device</u> as an <u>EnOcean adapter</u>.



4. Troubleshooting

4.1 Luminaires respond even though this EnOcean switch has been moved to a different zone

- 1. In the **Silvair mobile app**, go to the zone where the luminaires responded.
- 2. On the **Devices** tab, find all luminaires with an "EnOcean" label under the device name.
- 3. For each of such luminaires, tap the EnOcean toggle switch to disable the EnOcean adapter function.
- 4. In the Silvair web app, make sure that this zone is not linked to the zone with this EnOcean switch.

4.2 All luminaires do not respond

- 1. Make sure that there is a device that acts as an EnOcean adapter in the zone.
 - a. Select a device to act as an EnOcean adapter. This device must be close enough to the EnOcean switch.
 - b. On the **Devices** tab, tap the device, and then tap the **EnOcean** toggle switch to set this device as an EnOcean adapter. Make sure that this device does not act also as a *static proxy* or a *relay*.
 - c. Tap \overline{\varphi}- next to the device name to make sure that the device flashes.
- 2. Make sure that there is no warning on the Devices tab. If there is a warning, tap Configure all or Repair.
- 3. In the Silvair mobile app for iOS/iPadOS, go to the Test tab and tap oo to make sure that all devices flash.

4.3 Sometimes all luminaires do not respond

- 1. In the **Silvair mobile app**, go to the **Devices** tab and make sure that the device that acts as an EnOcean adapter does not act also as a *static proxy* or a *relay*.
- 2. Set a different device to act as an EnOcean adapter. This device must be close enough to the EnOcean switch.
- 3. Use a different Bluetooth EnOcean switch.
- 4. Optimize the performance of your network (see <u>SN-202 Optimizing mesh network performance</u>).

4.4 Some luminaires do not respond

- Make sure that the non-responding luminaires are connected to the power source and installed according to their installation guide.
- 2. Make sure that the non-responding luminaires are added to the zone.
 - a. In the Silvair mobile app for iOS/iPadOS, go to the Devices tab.
 - b. Tap + and add the luminaires to the zone.
- 3. On the **Test** tab, tap '\$\doc{\tap}' \text next to the name of each non-responding luminaire to make sure that the luminaires flash.
- 4. Optimize the performance of your network (see <u>SN-202 Optimizing mesh network performance</u>).
- 5. If the non-responding luminaires are in a different zone, it can be a problem with zone linking. Refer to Zone linking recommendations section in the <u>SN-200 Silvair Commissioning user manual</u>.

4.5 Sometimes some luminaires do not respond

- 1. Set a different device to act as an EnOcean adapter. This device must be close enough to the EnOcean switch.
- 2. Optimize the performance of your network (see <u>SN-202 Optimizing mesh network performance</u>).



5. Document revisions

Revision	Date	Editor	Changes
6.2	16 November 2023	GM	Clarified where the mobile app for iOS/iPadOS is required. Corrected links to external documents. Minor edits.
6.1	1 August 2023	GM	Added information about the support of the EnOcean PTM 216B module. Replaced two images of two switches with one image of switch buttons. Clarified how an EnOcean adapter works.
6.0	29 September 2022	GM	The entire document has been redacted. Improved <u>Troubleshooting</u> section. Updated the screenshots. Corrected the terminology. Fixed links. Removed unnecessary content. Implemented template rev. 1.2.
5.5	29 October 2021	AS	Updated EnOcean switch support for Multiple Scenes scenario.
5.4	27 May 2021	LR, ZZ	Added the <u>Document Revisions</u> section, updated document references, and made corrections regarding mesh node functions (EnOcean adapter, proxy, relay).

Contact information

Support: <u>support@silvair.com</u>

Business development: <u>business@silvair.com</u>

For more information please visit: <u>www.silvair.com</u>

Our offices:

Europe North America

ul. Jasnogórska 44 717 Market Street, Suite 100 31-358, Kraków San Francisco, CA 94103

POLAND USA